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## **Patrick Boyd Case Manager**

### **Qualifications:**

UCCE Adult Safeguarding, Teesside University, 2016

BA (Hons) Social Work, Teesside University, 2015

Diploma in Humanities & Social Sciences, Stockton Riverside College, 2012

### **Professional Bodies & Memberships:**

Registered Social Worker in England with HCPC (Reg: SW105087)

Member of the British Association of Social Workers (BASW)

Member of the Brain Injury Social Work Group (BISWG)

Member of the International Social Work Group for Acquired Brain Injury (INSWABI)

Registered Practitioner member of British Association of Brain Injury Case Managers (BABICM)

### **Social Care Experience**

I worked within the social care sector for seven years for different local authorities in various roles. I have experience of working within mental health and statutory children's services roles, however the majority of my experience lies within the fields of Adult Social Care, Care Management and Adult Safeguarding.

I graduated from Teesside University in July 2015 with first class honours in Social Work. I contribute wherever possible to the development and education of Social Work students in universities as a guest speaker in lectures surrounding my areas of interest, practice and experience.

When in post as a Social Worker in care management, I gained significant experience of working with a diverse range of individuals, each with a unique set of circumstances which required Social Work services. This role involved completing timely statutory assessments and planning, implementing and reviewing bespoke packages of care to meet the wellbeing outcomes identified within clients' assessments. I also gained experience of working within diverse multidisciplinary teams, working alongside such professions as Occupational Therapists, Physiotherapists, Speech and Language Therapists, GP's and hospital professionals, mental health professionals, prison officials and voluntary organisations.

I was subsequently appointed as a Safeguarding Social Worker within the Adult Safeguarding Team in the same local authority, where I was required to complete safeguarding enquiries under s.42 of the Care Act 2014, working alongside agencies such as the Police, health services and commissioning services to manage risks, and protect adults at risk from abuse and neglect. This and all other roles required a high degree of autonomy, and an astute ability to co-ordinate and work within a multidisciplinary team. I developed my skills and experience working with resistance and conflict, and encouraging positive working relationships to achieve positive change.

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## **Case Management Experience**

In 2016 I joined CCMS Ltd as a Case Manager. I chose to move in to case management to further develop my interest in working with individuals who have sustained brain, spinal and orthopaedic injuries. I joined CCMS specifically due to their reputation for providing the highest quality specialist case management, and this I felt was well matched to my knowledge, skills and ambitions.

My interests and experience in the fields of cognitive and physical impairment, along with the skills developed in my time as a social worker enable me to provide quality assessment and therapeutic intervention, enabling clients to move through the process of rehabilitation, maximising their independence and overall outcomes. I build and maintain strong therapeutic relationships with clients and their families to maximise outcomes for all and communicate effectively with the professionals and therapists involved.

Since joining CCMS, I have developed and enhanced my assessment skills through undertaking initial needs assessments, providing costed reports, formulating case management plans and implementing multi-disciplinary rehabilitation packages to maximise my clients' potential. I have supported clients to identify appropriate housing and support packages and I am responsible for the recruitment and supervision of support staff for my clients.

I have experience in liaising with professionals to support the litigation and medico-legal process and providing witness statements in my capacity as Case Manager, and have experience being instructed on both a joint and unilateral basis. I currently carry a case load predominantly consisting of adults with acquired brain injuries resulting in a range of cognitive and behavioural issues, and a number of my clients are dually impaired with significant orthopaedic injuries including amputees; my caseload consists of a mixture of litigation and settled cases, and I have experience of supporting clients through their litigation, to settlement and beyond. I work with clients and professionals from the fields of personal and serious injury, clinical negligence and criminal injury cases.

I am appointed as CCMS Safeguarding Lead and am responsible for reviewing and updating CCMS safeguarding policies and procedures for both adults and children, and routinely provide advice, guidance and support to my colleagues when concerns are raised in relation to the safety and wellbeing of our clients. Furthermore, I am responsible for the delivery of Challenging Behaviour training to the care and support workers recruited to work with CCMS clients, drawing on my skills and experience in managing challenging situations as a Social Worker.

I actively engage in CPD, attending training courses and seminars relating to my areas of practice and interest, and I continually strive to enhance my knowledge, skills and experience to enable me to perform at the highest professional standard.

At the core of my practice is the desire to promote independence, achieve empowerment by encouraging positive client-led change, and to place a focus upon the wellbeing of clients by using a non-judgemental and strengths-based and goal focussed approach.

**Patrick Boyd**  
**March 2019**

