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Georgina Petty

Curriculum Vitae

Qualifications

I obtained a Btec National Diploma in Education and Childcare in 1993. Between 1993 and 2001 I went on to gain additional certificates in the following areas:

Derbyshire Speech and language Programme Training levels 1 - 4

Makaton Vocabulary Training stages 1 – 4

Certificate of National Portage Association Training

Membership

I am a member of BABICM (British Association of Brain Injury Case Managers)

Background experience

I have over 25 years' experience of working with children and young people. Early on in my career I developed a passion for working with children and young people with disabilities, health and/or special educational needs.

During the period 1988 to 1993, prior to and whilst studying, I undertook various positions both as a live-in and daily Nanny. Alongside my studies I worked part-time as a play therapist implementing the 'Option Programme' a specific programme for children with autism. I also enjoyed the role of Play Leader for a Summer Holiday Playscheme for children with special needs.

Education experience

On completion of training I was employed as a Nursery Officer in a range of settings including both special schools and mixed ability nurseries. In addition to planning and implementing the nursery curriculum, monitoring and reporting on children's development and providing parental support, I also undertook the role of Special Educational Needs Co-ordinator within the nursery setting, which included multi professional liaison, referral to and co-ordination of services, including arranging and chairing multi-professional meetings, preparing and submitting reports for a Statement of Special Educational Needs. I also enjoyed developing and implementing Individual Education Plans, speech and language therapy programmes, Portage play therapy programmes,

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behaviour management plans and using Makaton sign language within the whole setting to promote communication and interaction with all children. Through the role of Nursery Officer I gained experience in safeguarding children issues, working closely with social services and the fostering and adoption agency, including attending meetings and preparing reports.

Social Care experience

In 2000 I was given the opportunity to develop the Family Keyworker Team in Leeds. This was initially a 2 year pilot scheme funded by Health Action Zone. It had a multi-agency steering group including participation from parents of children with special needs. The service aimed to provide practical and emotional support, information, advocacy and co-ordination of services to children with complex health needs and/or disabilities. The role of the Family Keyworker was varied and expansive and included undertaking an integrated needs assessment, co-ordinate and implement a care plan, complex discharge planning, referring to other services, arranging and chairing MDT review meetings, accessing funding and advocacy including DWP benefits and SEN appeals. The service was one of the first keyworker services in the UK and was used as an example in developing keyworker services across the country. Such was its success that after the 2 year pilot project it secured funding to become part of the Leeds Social Services Child Health and Disability Team.

Case Management

During my role as Family Keyworker, I worked closely with the child development, head injury, neonatal and intensive care units in Leeds. Through this I was introduced to the role of Case Manager and subsequently in 2005 joined J S Parker Ltd (JSP), a case management and rehabilitation organisation as a Case Manager. In addition to the experience I brought from previous roles, I have gained significant experience in the wide and varied work of case management including undertaking initial assessments, providing costed reports, recruiting for and providing ongoing support to care packages both within the domestic and education setting, providing witness statements and liaising with professionals to support the litigation process. I have experience in providing case management to clients who have acquired brain injury, spinal cord injury and cerebral palsy as a result of birth injury. I have worked with clients and professionals from the fields of personal and serious injury, clinical negligence and criminal injury cases. During my time at JSP I undertook the role of Senior Case Manager providing supervision and support to other Case Managers within the company.

To enable further professional development and experience I joined Care and Case Management Services Ltd. (CCMS) as Case Manager in August 2014.

I have been Clinical Lead since October 2017 and as part of the Senior Management Team, I work alongside the Business Manager on a day to day basis providing supervision and advice to our Case Managers and jointly, deal with any aspects that may impact the smooth operational running of the business.

Training and professional development

During my role as Case Manager I have undertaken ongoing training and professional development to ensure a high-quality service to my clients which is up to date with current guidelines, legislation, principles and advances within the field.

I have contributed at the Yorkshire and Humberside Paediatric Rehabilitation Board and have presented at a national conference to promote the role case management has in rehabilitation.