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Patrick Boyd

Case Manager

Qualifications:

UCCE Adult Safeguarding, Teesside University, 2016

BA (Hons) Social Work, Teesside University, 2015

Diploma in Humanities & Social Sciences, Stockton Riverside College, 2012

Professional Bodies & Memberships:

Registered Social Worker in England with Social Work England (formerly HCPC) (Reg: SW105087)

Member of the British Association of Social Workers (BASW)

Member of the Brain Injury Social Work Group (BISWG)

Member of the International Social Work Group for Acquired Brain Injury (INSWABI)

Registered Practitioner member of British Association of Brain Injury Case Managers (BABICM)

Background information:

I worked within the social care sector for seven years for different local authorities in various roles. I have experience of working within mental health and statutory children's services roles, however the majority of my experience lies within the fields of Adult Social Care, Care Management and Adult Safeguarding.

I graduated from Teesside University in July 2015 with first class honours in Social Work. Upon qualifying, I worked as a Social Worker in the field of care management, gaining experience of working within diverse multidisciplinary teams, including with such professions as Occupational Therapists, Physiotherapists, Speech and Language Therapists, GP's and hospital professionals, mental health professionals, prison officials and voluntary organisations.

I subsequently worked as a Safeguarding Social Worker, where I worked alongside agencies such as the Police, health services and commissioning services to manage risks, and protect adults at risk of abuse and neglect. Social work in any discipline requires a high degree of autonomy, and an astute ability to co-ordinate and work within a multidisciplinary team. In my social care experience, I developed my skills working with resistance and conflict and encouraging positive working relationships to achieve constructive change.

In 2016 I joined CCMS Ltd as a Case Manager. I chose to move in to case management to further develop my interest in working with individuals who have sustained brain, spinal and orthopaedic injuries. I joined CCMS specifically due to their reputation for providing the highest quality specialist case management, and this I

felt was well matched to my knowledge, skills and ambitions.

My interests and experience in the fields of cognitive and physical impairment, along with the skills developed in my time as a social worker enable me to provide quality assessment and therapeutic intervention, enabling clients to move through the process of rehabilitation, maximising their independence and overall outcomes. I build and maintain strong therapeutic relationships with clients and their families to maximise outcomes for all and communicate effectively with the professionals and therapists involved.

Throughout my career as a case manager I have developed and enhanced my assessment skills through undertaking and producing high quality and detailed immediate needs assessments, providing costed reports, formulating case management plans and implementing multi-disciplinary rehabilitation packages to maximise my clients' potential. I have supported clients to identify appropriate housing and support packages and I am responsible for the recruitment and supervision of support staff for my clients.

I am experienced in liaising with professionals to support the litigation and medico-legal processes and providing witness statements in my capacity as case manager, and have experience of working under both joint and unilateral instructions, managing rehabilitation programmes under the "Rehabilitation Code". I currently carry a case load consisting of adults with acquired brain injuries, spinal injuries and polytrauma including amputees and orthopaedic injuries; many of my clients experience a range of complex cognitive, psychological and behavioural difficulties requiring careful management and a multidisciplinary approach to problem solving. My caseload consists of a mixture of litigation and settled cases, and I am experienced in supporting clients through their litigation, to settlement and beyond. I work with clients and professionals from the fields of personal and serious injury, clinical negligence and criminal injury cases.

I am the Safeguarding Lead at CCMS and am responsible for reviewing and updating CCMS safeguarding policies and procedures for both adults and children. I routinely provide advice, guidance and support to my colleagues when concerns are raised in relation to the safety and wellbeing of our clients. Furthermore, I am responsible for the delivery of Challenging Behaviour training to the care and support workers recruited to work with CCMS clients, drawing on my skills and experience in managing challenging situations as a Social Worker.

I actively engage in continuing professional development maintaining a keen interest in academic research and contemporary practice issues, and I regularly attend training courses and seminars relating to my areas of practice and interest. I continually strive to enhance my knowledge, skills and experience to enable me to perform at the highest professional standard, and I strongly believe that ongoing development is essential to providing the highest possible quality of service to those that I work with.

I am a Visiting Lecturer in Social Work at Teesside University, contributing to the education and development of BA and MA Social Work students in the fields of acquired brain injury, report writing and record keeping, multidisciplinary teamwork and social work and case management in the private sector.

At the core of my practice is the desire to promote independence, and to empower my clients by encouraging positive client-led change by utilising a collaborative, strengths based, and goal focussed approach.

Patrick Boyd