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**Toni Fleming**

## **Curriculum Vitae – May 2020**

### **Qualifications:**

BA (Hons) Social Work, University of Teesside, 2010

UCCE Specialist Social Work with Adults, University of Teesside, October 2013

Practice Educator Stage 2, University of Teesside 2018

### **Professional Bodies:**

Registered Social Worker in England with Social Work England (Reg: SW3110)

Registered Practitioner member of BABICM

### **Social Care Experience:**

I have worked within the Local Authority Social Care sector for sixteen years in various roles; this includes six years of continuous academic and practice learning, and ten years post-qualified experience working as a qualified social worker. As well as my academic achievements, I have gained additional knowledge, skills and experience in working with adults of all ages with learning difficulties and disabilities, this role helped me develop my communication and interpersonal skills; to develop meaningful and productive relationships with my clients, and ultimately adapt my approach based on each individual's needs.

Earlier on in my career as Children's residential Care officer I was responsible for providing care for 'looked after children'. This is a period of my career I reflect on with pride, especially due to the relationships I was able to develop with the young people and the skills developed within the multidisciplinary teams surrounding the vulnerable young people. I also volunteered as a Senior Youth Worker, where I was responsible for managing the staff team and young people attending the sessions; providing a comfortable, yet disciplined session for those young people displaying challenging behaviour, mental health issues and often from marginalised backgrounds.

I completed the BA (Hons) Social Work at University of Teesside between 2006 and 2010. This provided me with experience working in frontline children services, working with "Child in Need" and "Child Protection" cases and is where I developed my resilience and confidence to work in complex and emotionally demanding situations.

Through previous roles I have gained significant experience of working with a diverse range of individuals, all with a unique set of circumstances. This included assessing individual's needs and circumstances, implementing Direct Payments, Personal Budgets and capitalising upon the clients own social resources to achieve change. I have experience of working with disciplines such as Occupational Therapists, Physiotherapists, Speech and Language

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Therapists, mental health professionals, prison officials and voluntary organisations. I have the knowledge and skills required to promote independence, achieve empowerment by encouraging positive client-led change, and to place a focus upon the wellbeing of clients by using a strengths-based approach; these are values which I have embedded within my case management practice. Through the role of Adult Safeguarding Social Worker I have the knowledge and skills surrounding safeguarding and the relevant legislation, working alongside agencies such as the Police, health services and commissioning services to manage risks, and protect adults at risk from abuse and neglect. I work with a high degree of autonomy, and an astute ability to co-ordinate and work within a multidisciplinary team. I have the skills and experience of working with resistance and conflict, and encouraging positive working relationships to achieve positive change, implementing Human Rights legislation and Best Interest Decision making.

I am qualified as a Practice Educator in Social Work supporting students and colleagues to benefit from practice learning throughout their own studies. I continually strive to enhance my knowledge, skills and experience to enable me to perform at the highest professional standard, and I strongly believe that ongoing development is essential to providing the highest possible quality of service to those that I work with.

### **Case Management Experience:**

I joined CCMS as a Case Manager in 2020. I was attracted to the role of Case Manager due to my interests in working with those who have experienced life changing injuries, and I have a particular interest in Brain and Spinal Injury. My transferable skills are working with individuals experiencing adversity, my skills in building relationships, identifying needs, building consensus with individuals and families and supporting them to achieve independence and empowerment. My experience working alongside legal teams and within court settings has helped me to understand how to navigate the legal and litigation processes for those who have sustained a brain injury. This, along with my extensive knowledge and understanding of the relevant legislation including the Care Act 2014, Mental Capacity Act 2005 and the Mental Health Act 1983 have enabled me to understand the circumstances of individual clients and support colleagues to access appropriate and necessary statutory services.

### **Toni Fleming**

Case Manager